



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

1

00:00:01.050 --> 00:00:05.490 **ANDREW REESE**

Good morning. This is Andy Reese with the Department on Disability Services.

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00:00:05.490 --> 00:00:13.769

People had asked last week if when I share the data, I could share my screen.

3

00:00:13.769 --> 00:00:17.309

The data and the PowerPoint that we provided before.

4

00:00:17.309 --> 00:00:29.039

So, unfortunately, to date, we now have 270 people who have tested positive for coronavirus.

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00:00:29.039 --> 00:00:36.450

As you can see from this chart in the month of November, we had 11 new people test positive.

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00:00:36.450 --> 00:00:40.320

Which is higher than we had in September or October.

7

00:00:40.320 --> 00:00:45.359

Both of which had six people test positive.

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00:00:48.359 --> 00:00:53.070

Infections by placement type,

9

00:00:53.905 --> 00:01:08.334

In host home, we have five, you'll notice that's one more than we've had in prior months, in intermediate care facilities, 93, which is quite a few more, that is 6 more than we had a week ago.

10

00:01:09.390 --> 00:01:12.810

In natural homes 25.

11



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

00:01:12.810 --> 00:01:20.969
nursing Homes two, residential, 27, and supported living 118.

12
00:01:20.969 --> 00:01:32.069
If there's any good news in the last couple weeks, it is that in natural homes and residential habilitation there have been no new COVID-19 cases.

13
00:01:32.069 --> 00:01:38.549
You can see here the infections by placement type.

14
00:01:38.549 --> 00:01:50.635
And I had also before put the death, the death rate by placement type, but I also wanted to be clear as people know the number of people who we have had, who have died.

15
00:01:51.295 --> 00:01:56.004
The number of people we have who have had COVID and have died

16
00:01:56.670 --> 00:02:01.469
is 36 at this point.

17
00:02:01.469 --> 00:02:06.329
However, of those

18
00:02:06.329 --> 00:02:12.150
there are 28 who have been determined,

19
00:02:12.150 --> 00:02:23.849
who are presumed or confirmed to have died from COVID and we are still awaiting determination by OCME on

20
00:02:23.849 --> 00:02:30.479
seven of them, I believe, are six, I'm sorry on six.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

21

00:02:30.479 --> 00:02:38.340

So in intermediate care facilities to date, we've seen a 31% infection rate.

22

00:02:38.340 --> 00:02:42.330

In natural homes, it's at 2.7%.

23

00:02:42.330 --> 00:02:46.650

And residential it's 24%,

24

00:02:46.650 --> 00:02:54.840

and supported living 12.6%, and overall with people supported by DDA it's 11.24%.

25

00:02:54.840 --> 00:03:05.159

And so overall of people supported by DDA, we've seen, there's a 13.43%

26

00:03:05.159 --> 00:03:11.455

of people who had COVID have died and had an actual confirmed COVID diagnoses,

27

00:03:11.455 --> 00:03:11.905

it's 10.45%,

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00:03:11.905 --> 00:03:24.474

which is actually sort of in line with what we heard earlier in the pandemic about death rate for people who are at higher risk. For people in supported living

29

00:03:24.474 --> 00:03:25.884

it's at 6.78% in

30

00:03:29.455 --> 00:03:41.664

residential facilitation and 7.4% natural homes. It's very high, but it's not because of the lower number of natural homes, not assured that early on we were capturing everyone.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

31

00:03:41.664 --> 00:03:48.235

We began getting a full report through the Medicaid reports in July.

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00:03:49.530 --> 00:03:53.580

And as people know, our real peak was April and May.

33

00:03:53.580 --> 00:03:59.069

Intermediate care facilities, it's been a 13%

34

00:03:59.069 --> 00:04:11.460

of people who have had COVID have died from presumed or confirmed COVID and 17.39% of people who have had COVID have died.

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00:04:11.460 --> 00:04:20.759

You can see here if you have not called in, there's the

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00:04:20.759 --> 00:04:25.259

sort of the curve that we have by placement type,

37

00:04:25.259 --> 00:04:28.738

you know, and it's,

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00:04:28.738 --> 00:04:42.389

You know, what you see is, and what's helpful, I think is that the numbers down below in the month of November, we have had six people and four people in

39

00:04:42.389 --> 00:04:53.158

supported living. There have been 11 new cases in November. One of them was in a host home. Those numbers are so low that it doesn't make sense to include them on the chart.

40

00:04:53.663 --> 00:04:55.074

But as you can see,



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

41

00:04:56.423 --> 00:04:58.764
that's quite a bump up in November,

42

00:04:58.884 --> 00:05:04.733
both in overall numbers and of real concern of people in intermediate care facilities,

43

00:05:04.764 --> 00:05:08.814
especially when we consider the prior slide about the higher

44

00:05:09.119 --> 00:05:16.528
risk of very serious outcomes, including death for people who are in ICF.

45

00:05:16.528 --> 00:05:21.869
So,

46

00:05:21.869 --> 00:05:26.908
people who are required inpatient treatment by month of diagnosis

47

00:05:26.908 --> 00:05:30.059
as of

48

00:05:30.059 --> 00:05:42.238
yesterday we well, we had five people in the hospital, one of whom died yesterday. In November. We had four people who required in-patient care,

49

00:05:42.238 --> 00:05:50.038
which, as you can see, you know, in August and October, we had only two and in September, there were none.

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00:05:51.598 --> 00:05:57.298
And this is the overall number of the 36 people who have



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

51

00:05:57.298 --> 00:06:00.778
been diagnosed with who have

52

00:06:00.778 --> 00:06:08.879
people who have been of the 270 people who've been diagnosed with COVID. 36 of those people have died.

53

00:06:08.879 --> 00:06:15.749
Seven of them died well after

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00:06:15.749 --> 00:06:20.908
their COVID infection and well after they had

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00:06:20.908 --> 00:06:33.329
presumably recovered from COVID. Two people were confirmed to have died from other causes and we are still awaiting the final determination for six people.

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00:06:34.619 --> 00:06:38.639
And so if you look at just people where we've

57

00:06:38.639 --> 00:06:42.478
had confirmed or presumed COVID related deaths.

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00:06:42.478 --> 00:06:45.718
There was one in November.

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00:06:46.194 --> 00:06:52.524
There were two deaths in November. One person had COVID months ago, and then died in November.

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00:06:52.524 --> 00:07:06.564



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

So we're awaiting the determination from OCME. Another person was admitted to the hospital with COVID related pneumonia and died during that hospitalization. So that's included as presumed COVID.

61
00:07:07.769 --> 00:07:11.879
And as you can see that

62
00:07:11.879 --> 00:07:16.978
it was April where we had the majority of these deaths out of

63
00:07:16.978 --> 00:07:23.278
this is 20 out of 2008 people, 18.

64
00:07:23.278 --> 00:07:27.959
We lost 18 people in April and 8 people in May.

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00:07:27.959 --> 00:07:31.858
Amongst

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00:07:31.858 --> 00:07:40.439
our provider staff, we have seen a significant jump there.

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00:07:40.944 --> 00:07:53.093
To date there are now 377 provider staff who have tested positive for COVID, 32 of whom work for more than 1 agency and provider agencies have lost 8 staff related to COVID.

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00:07:56.369 --> 00:08:04.408
You know what, I think this really points to for us, and it's no secret as we look around the country,

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00:08:04.408 --> 00:08:17.153
We are in the middle of things spiking again, you know, I've said repeatedly, I think we cannot be complacent, we really have to continue.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

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00:08:17.184 --> 00:08:28.134

Everyone has to continue to be vigilant with this. I thought it was like, 27 new provider staff who were added to our list in the last 2 weeks.

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00:08:30.834 --> 00:08:32.153

We have to be vigilant,

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00:08:32.663 --> 00:08:38.514

not only at work with ensuring that we're following all PPE requirements,

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00:08:38.754 --> 00:08:41.903

but also at home in our own lives,

74

00:08:42.234 --> 00:08:44.514

that we are using face

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00:08:44.514 --> 00:08:59.214

Covering, maintaining safe physical distance from people regularly washing our hands and that we are continuing to reinforce the need for these measures

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00:08:59.903 --> 00:09:03.504

with the folks who are working in the placements,

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00:09:03.533 --> 00:09:08.274

especially some of the places with very vulnerable people.

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00:09:08.663 --> 00:09:18.803

We've seen a number of staff, and a couple of different placements where a number of staff have all tested positive. In one of those,

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00:09:19.259 --> 00:09:33.114



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

almost everyone in the home also tested positive fortunately to date in another one in that home has, we are monitoring closely along with DC Health. The provider is checking up on those folks regularly.

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00:09:33.144 --> 00:09:47.063

And whenever there's an outbreak in a DC licensed facility, DC Health provides guidance on the steps to take in terms of continued monitoring of the people that lived there.

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00:09:47.339 --> 00:09:57.479

So, as we think about the importance of this we need to think about next week, as we know, is Thanksgiving.

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00:09:58.859 --> 00:10:09.928

We've heard a lot of conversation, or at least I've heard a lot of conversation about how will people be spending their Thanksgiving next week? Remembering that

83

00:10:11.308 --> 00:10:14.969

in your own household not having on a mask is fine.

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00:10:14.969 --> 00:10:24.719

If people from outside your household, come over, they need to be wearing a mask. It's hard to sit down to Thanksgiving dinner with a mask on.

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00:10:24.719 --> 00:10:33.028

You know, there is a strong recommendation from the CDC from DC Health

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00:10:33.028 --> 00:10:38.48

that people should celebrate Thanksgiving

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00:10:38.489 --> 00:10:41.639

with household members only.

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00:10:42.688 --> 00:10:52.678



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

The one I heard recently was have Thanksgiving with just your household so that you can share new years with other people.

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00:10:54.563 --> 00:11:03.293

And keeping in mind, it's not just, you. You know, some of us are not going to be at risk for more serious outcomes

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00:11:03.563 --> 00:11:15.354

but are we then going to be around people who are, or are we going to be around people who then are around people this Wednesday at the Mayor's press conference

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00:11:15.658 --> 00:11:20.399

Dr. Nesbitt provided a really good example.

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00:11:20.399 --> 00:11:32.639

Of the reason to be so cautious of a person who just a hypothetical person, because it was looking into the future. But who goes to Brunch on Saturday with a group of friends

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00:11:32.639 --> 00:11:46.288

and then on Monday goes and gets tested reports to her family, her whole extended family I got tested, and it's negative when she gets the results on Wednesday so I'm looking forward to seeing all of you for Thanksgiving.

94

00:11:46.288 --> 00:11:50.219

celebrates Thanksgiving with her extended family

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00:11:50.219 --> 00:11:59.308

and then learns on Friday that the person who she had had brunch with the prior Saturday, in fact, had COVID.

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00:12:00.234 --> 00:12:14.394

What people need to keep in mind is there is that, you know, that period of time that you may still test negative, but you may have contracted it and so, you know, testing too early, relying on that test,



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

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00:12:14.423 --> 00:12:25.134

and then letting down your guard having a negative test, doesn't mean that you don't wear a mask that you don't practice, say physical distance that you don't continue to wash your hands.

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00:12:25.619 --> 00:12:34.349

All of those things continue to be essential. And so I just really hope that people will be reminded to follow those.

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00:12:35.394 --> 00:12:49.344

We were talking immediately before this started about how, you know, when you are able to have Turkey that you then knocked down afterwards. And in that vein, we were expecting that next Friday, there would not be a call. Next

100

00:12:49.344 --> 00:13:03.384

Friday is a work day, So, I'm perfectly happy to have the call so if people feel like, they would really like to see a call. I, I think we can have one, but please just let us know in the chat. If you would. If you feel strongly that you

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00:13:03.688 --> 00:13:14.129

would still like to have next Friday's call, and especially with how things are moving along lately. That will be fine. As I said, we are working on Friday

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00:13:14.129 --> 00:13:19.259

And so this is how I normally spend

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00:13:19.259 --> 00:13:24.989

Noon on Fridays I have no problem with spending next Friday in this same way.

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00:13:24.989 --> 00:13:32.759

But I think people come to see that day after Thanksgiving as a day to relax and do other things.

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00:13:32.759 --> 00:13:37.109

I hope



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

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00:13:37.109 --> 00:13:43.798

That you won't crowd into stores for Black Friday.

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00:13:43.798 --> 00:13:54.808

And that people will keep all of these things in mind, in terms of ensuring safety. One of the other things. I just want to make sure that people are reminded about.

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00:13:54.808 --> 00:14:01.739

You know, one of the concerns sometimes is that provider staff might

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00:14:02.663 --> 00:14:16.703

not report being ill, because they're concerned that they'll lose, you know, that they're going to lose the money from working and so they go to work, but keep their mask on thinking maybe it's not COVID.

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00:14:17.364 --> 00:14:26.724

And especially this time of year. I just have allergies as a reminder if someone is sick in any way. If you have any of those symptoms that indicates

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00:14:27.808 --> 00:14:36.089

Which can be COVID, you know, this time of year, it can be very confusing because, as I say, there are lots of people who are having.

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00:14:36.089 --> 00:14:44.068

allergies from all the leaves down on the ground, or from other things that are out there right now but

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00:14:44.068 --> 00:14:48.688

if you're going to be going to work, it's essential that, you know, that you're healthy.

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00:14:48.688 --> 00:14:51.719

The Cares Act provides



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

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00:14:51.719 --> 00:14:59.969

A tax write-off for providers to give two weeks of paid COVID related, leave to any employee.

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00:14:59.969 --> 00:15:04.979

And so I am hoping that all of our providers have made sure,

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00:15:04.979 --> 00:15:18.058

First of all that they're aware of this, and that they're aware of how to do it and then that they are making their employees aware if you need to take time off if you are not feeling well, if you're questioning, whether you should come in.

118

00:15:18.058 --> 00:15:28.168

Call in, because you can get those two weeks of leave and it does not get charged against any other leave that the providers may be

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00:15:28.884 --> 00:15:41.364

giving employees as a benefit so please make sure that you're aware of the provisions that are available under the Cares Act, and that you're making employees aware that this is available.

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00:15:41.514 --> 00:15:48.594

So that they don't feel when they're questioning their health that they have to go in because they still have bills to pay.

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00:15:53.399 --> 00:15:58.288

People may know, we're also just

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00:15:58.288 --> 00:16:05.009

sort of support issues for providers. We did send something out. The Mayor announced this week,

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00:16:05.604 --> 00:16:18.413

The Bridge Fund that is available, and we sent something out for providers, particularly for our day provider so that they could look into funds that might be available there to support them.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

124

00:16:18.984 --> 00:16:25.134

That went out this week as soon as we received it. Or, as soon as we saw it on the Deputy Mayor for

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00:16:25.499 --> 00:16:28.798

Planning and Economic Development website.

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00:16:28.798 --> 00:16:37.168

Next I would just like, so we're coming up on the end of the year. January 1,

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00:16:37.168 --> 00:16:42.509

EVV must be implemented or else there is a cost

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00:16:42.509 --> 00:16:46.769

In the Medicaid reimbursement rate for the district.

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00:16:46.769 --> 00:16:52.438

And electronic visit verification is sorry.

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00:16:52.438 --> 00:17:04.469

And so I just asked Donald if he could say a few words about that, and answer any questions that people might have. So that we make sure we're on track to implement. Because, as I say, we need to

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00:17:04.469 --> 00:17:08.189

draw down all resources available for all of us.

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00:17:08.189 --> 00:17:22.648

So, if Donald Clark is available to please share that. **Donald Clarke** Good afternoon, everyone the EVV training has been kicked off by the HCF this is a very critical.

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00:17:22.648 --> 00:17:29.098

important junction of the project and the end date for training is December 5th.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

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00:17:29.098 --> 00:17:34.108

This requires for each provider to designate a staff

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00:17:34.108 --> 00:17:47.159

to be the administrator for EVV system. Training starts off with that very role administrative training. After the administrators complete their training they will actually receive a kit

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00:17:47.159 --> 00:17:57.749

with their credentials. That's very important to set up your agency for EVV and for DSP's to be able to check in and check out using that system.

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00:17:57.749 --> 00:18:04.828

As they are tasked with uploading or creating logins for EVV for your DSP's.

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00:18:04.828 --> 00:18:09.449

There is another critical role within this training, which is the office staff.

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00:18:09.449 --> 00:18:15.118

That's someone else you designate from your agency, who will support your administrator

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00:18:15.118 --> 00:18:26.098

with certain tasks, such as scheduling, billing, visit capturing with your DSP's. I have dumped into the chat a very long

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00:18:26.098 --> 00:18:39.838

text of this that I'm speaking to along with the actual notification. I've been informed from DHCF, they sent out to the providers with the final details on your requirements

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00:18:39.838 --> 00:18:47.939

for training, and most importantly outlining registration instructions again, just to emphasize.

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00:18:47.939 --> 00:18:53.608



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

Supported living periodic only with or without transportation, In-Home Supports,

144

00:18:53.608 --> 00:18:57.479

Respite In-Home only, personal care services

145

00:18:57.479 --> 00:19:03.358

are the services that our service providers who are required to be in compliance with EVV.

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00:19:03.358 --> 00:19:11.548

At this time, this does exclude remote supports or any of those services I have mentioned that are provided remotely.

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00:19:11.548 --> 00:19:18.568

And I think that is it for me, I want to share. I can give you an update kind of a

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00:19:18.568 --> 00:19:23.608

Well, not have the same nature, but that Director Reese shared with numbers.

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00:19:23.608 --> 00:19:29.578

As of this morning, 44 agencies have logged into that training system.

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00:19:29.578 --> 00:19:34.199

Now, keep in mind that that includes beyond IDD waiver.

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00:19:34.199 --> 00:19:39.808

So that is concerning in the self that, you know, 44 to date.

152

00:19:39.808 --> 00:19:46.828

We have until December 5th, I think we're all feeling the pressures of this project's deadline

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00:19:46.828 --> 00:19:51.808

But it has to get done, we have to get compliance with federal mandate.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

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00:19:51.808 --> 00:19:57.419

If you have any questions, please email EVVinfo@dc.gov.

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00:19:57.419 --> 00:20:04.919

And they will get back to you and most importantly, we recently had the Townhall, and some of those

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00:20:04.919 --> 00:20:15.659

questions asked were very important, because there are a lot of COVID related scenarios that we can't fathom that occur to ensure the continuity of services and supports

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00:20:15.659 --> 00:20:23.878

That we may need to take an account with this system. So I like to take this back to that EVV project team to make sure it meets those needs.

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00:20:23.878 --> 00:20:31.078

Thank you and everyone continue to say safe. I'll take any questions. Those I can't answer I'll definitely bring back to the team

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00:20:31.078 --> 00:20:40.499

and try to get back to you. **QUESTION:** Is there training for DSP's?

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00:20:40.499 --> 00:20:43.733 **DONALD CLARK (ANSWER)**

Yes, I'm informed that is a very high-level training.

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00:20:44.153 --> 00:20:52.433

The real detail training is really focused on administrative in the office staff and their roles with EVV. However,

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00:20:52.763 --> 00:20:55.223

the training that will be forthcoming,

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TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

00:20:55.223 --> 00:21:02.604

I think will be no more than 30 minutes for just to show them the nuances of checking in and out via the app.

164

00:21:02.909 --> 00:21:07.528

Or through the landline, call-in number.

165

00:21:34.169 --> 00:21:39.929 **ANDREW REESE**

If there are any questions, if people could make sure and type them

166

00:21:39.929 --> 00:21:44.159

to everyone, not just to participants because

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00:21:44.159 --> 00:21:53.729

panelist don't see things that are just to participants so if people have questions please type to everyone, and we can respond to those questions. Thanks.

168

00:21:59.729 --> 00:22:06.269 **UNKOWN SPEAKER**

Director Reese can I take a moment to mention something to the providers?

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00:22:06.269 --> 00:22:14.993

As you mentioned earlier, DC Health license facilities, we do respond to outbreaks at the health care facility team,

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00:22:14.993 --> 00:22:15.354

However,

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00:22:15.354 --> 00:22:29.844

I do want to mention that those providers who have supported living and non-DC Health license facilities may also request consultation from our DC Health EPI team that handles non healthcare

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00:22:29.844 --> 00:22:30.564

facilities.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

173

00:22:30.834 --> 00:22:32.814

And I will put that link in the chat.

174

00:22:33.114 --> 00:22:33.564

So,

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00:22:34.074 --> 00:22:38.933

All those providers that have facilities that are not licensed by health,

176

00:22:39.173 --> 00:22:51.413

if you have a positive employee, person supported etc. and you'd like a consultation from DC Health EPI please use the non-healthcare facility link, That will be found in the chat right now.

177

00:22:51.413 --> 00:22:51.894

Thank you.

178

00:22:53.669 --> 00:22:56.878 **ANDREW REESE**

Thank you very much.

179

00:22:58.013 --> 00:22:59.334 **DONALD CLARKE**

I see a question popped up.

180

00:22:59.723 --> 00:23:07.403

No EVV does not apply to Day Programs that was one of the questions and another one was pertaining to alt EVV.

181

00:23:07.763 --> 00:23:15.743

No. the training I'm referring to does not apply to those providers who have chosen to use alternative EVV systems.

182

00:23:16.493 --> 00:23:18.804



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

They only have to take their aggregator

183

00:23:19.138 --> 00:23:23.909

training and that info should also be in the link provided.

184

00:23:23.909 --> 00:23:29.578

If it is not, you can always email the info at EVV@dc.gov

185

00:23:33.479 --> 00:23:43.919 **ANDREW REESE**

And along the lines while we're waiting for questions along the lines, where I was talking earlier about the importance of always practicing.

186

00:23:43.919 --> 00:23:53.249

You know, the necessary measures about face covering, keeping a distance from people, regularly washing your hands.

187

00:23:53.249 --> 00:24:01.229

D.C. Health had shared with us a little graphic that I think is helpful for people to keep in mind

188

00:24:02.574 --> 00:24:16.763

because we are at home and think I'm okay, because I know who I'm around and this is a good sort of reminder of the people around you who you think, well, they're all safe.

189

00:24:16.763 --> 00:24:20.273

So I'm good because I know that none of them

190

00:24:21.144 --> 00:24:26.634

have you know that they are taking all necessary precautions,

191

00:24:26.963 --> 00:24:30.923

but then they have contact with people who have contact with people,

192



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

00:24:31.284 --> 00:24:31.973
and,

193
00:24:32.034 --> 00:24:32.394
you know,

194
00:24:32.394 --> 00:24:32.844
this,

195
00:24:33.054 --> 00:24:38.604
the thing that has really stuck with me early on in this was, Dr,

196
00:24:39.144 --> 00:24:44.183
Fauci who described COVID-19 as a very efficient virus.

197
00:24:45.503 --> 00:24:54.713
You know, the transmission of this thing seems to be a very efficient transmission, which means it goes from person to person very easily.

198
00:24:54.923 --> 00:25:03.413
And so we need to continue exercising caution around everyone.

199
00:25:03.749 --> 00:25:17.969
Because we need to keep in mind, you know, in my household each of us goes into work and so who are each of us around when we get to work? Well, I make sure that when I'm at work, I'm in my office by myself, or I have a mask on.

200
00:25:17.969 --> 00:25:26.578
And it goes on to the next level and the next level, and we all need to just continually remember to

201
00:25:26.578 --> 00:25:32.098
to be cautious.



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

202

00:25:42.953 --> 00:25:52.973

So someone asked if it's a post COVID updates, in fact, the COVID updates are posted. If you go to coronavirus@dc.gov

203

00:25:53.273 --> 00:26:05.574

It's not the same details, but it is the DDS data that is posted every day and that is updated daily. If you look at coronavirus@dc.gov

204

00:26:05.723 --> 00:26:13.703

and look under data, you will see the data for DDS, which is updated, as I said, daily, 7 days a week.

205

00:26:38.844 --> 00:26:53.663 **CRYSTAL THOMAS**

Daryl had highlighted for providers that would like DC Health EPI results for facilities, not licensed by DC Health, and have positive staff. So, for those folks who are on the phone you can go to

206

00:26:53.663 --> 00:26:55.854

DCHealth@dc.gov.

207

00:26:56.249 --> 00:27:01.709

to the COVID-19 reporting requirements, to see that data.

208

00:27:19.138 --> 00:27:30.388 **ANDREW REESE**

So, I don't know if this is a question, and maybe Donald can respond to it. **QUESTION** We're still trying to conform to EVV deadlines, However, December is too short to do so.

209

00:27:32.368 --> 00:27:43.949 **DONALD CLARKE**

Yeah, we heard the same thing during the Town Hall. I always try to talk to DHCF team about that, but

210

00:27:43.949 --> 00:27:47.759

really this doesn't come locally. This is required.

211



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

00:27:47.759 --> 00:27:53.159

through the federal government and mandated down. So we're just as much trying to

212

00:27:53.159 --> 00:27:58.199

implement this project within the timeline we were given ultimately.

213

00:27:59.638 --> 00:28:06.749 **ANDREW REESE**

Any delay of implementation quite literally would require an act of Congress.

214

00:28:11.909 --> 00:28:23.068

Do we not have Sharon Mebane included as a panelist? Could she please be included there so that she can share some information.

215

00:28:25.614 --> 00:28:32.034 **SHARON MEBANE**

Hi, everyone, thank you and Director Reese. I just wanted to share that for license facilities

216

00:28:32.034 --> 00:28:45.354

we are doing focused fundamental infection control surveys and the surveys are especially those that have outbreaks. We consider outbreak of one or more.

217

00:28:46.314 --> 00:29:00.473

There are unannounced, and we are looking to ensure that you are following the guidance and especially if you have been, if you have a positive that you have instructions from EPI that you are following those recommendations from EPI.

218

00:29:01.134 --> 00:29:09.594

I just want to let, you know that we are conducting those surveys for both and ICF's and also for ResHabs, thank you.

219

00:29:19.433 --> 00:29:33.503 **ANDREW REESE**

And I would actually encourage our provider agencies, and I expect some are doing it already anyway. I'm hoping all are doing it already. But just as a reminder for you to do your own pop in visits.

220



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

00:29:33.838 --> 00:29:43.229

with different placements to make sure that people are consistently implementing the required

221

00:29:43.229 --> 00:29:49.739

measures for infection control in any place that you're operating.

222

00:29:54.719 --> 00:30:08.634 **DONALD CLARKE**

Okay, I see another question pertaining the EVV, I'll just read it out and answer it: **QUESTION:** how long after an agency has completed the EVV agency overview training or the registration kit being received? **DONALD CLARKE** I'll have to take this back.

223

00:30:08.634 --> 00:30:17.513

I was under the impression that once the administrator completes their training is automated and triggers the kit to be emailed to them.

224

00:30:17.909 --> 00:30:22.979

However, um, I'll follow up on that and provide some more detailed answers to that.

225

00:30:25.919 --> 00:30:29.489 **ANDREW REESE**

There is another EVV question for you Donald.

226

00:30:29.489 --> 00:30:38.638 **DONALD CLARKE (QUESTION)**

There's an AV training starting today at 1:00 p.m. The notifications do not specify the areas on the schedule.

227

00:30:38.638 --> 00:30:43.979

Can these notifications be more specific on which training is scheduled?

228

00:30:43.979 --> 00:30:49.138

On which day? **DONALD CLARKE (ANSWER)** I will send this request right away to DHCF.

229

00:30:52.229 --> 00:31:00.868 **ANDREW REESE**



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

And there's one more, **DONALD CLARKE**: We have completed agency overview training and identified

230

00:31:00.868 --> 00:31:05.699

the designee, awaiting credentials to register for the EVV system

231

00:31:05.699 --> 00:31:09.509

to begin entering trainings. Okay.

232

00:31:09.509 --> 00:31:13.558

I will keep sending those two updates to them.

233

00:31:16.554 --> 00:31:27.864 **ANDREW REESE**

Someone says they got their agency login information within 24 hours so, perhaps if someone else completed it, and they didn't, they might want to contact that email address you gave them earlier.

234

00:31:28.618 --> 00:31:32.159 **DONALD CLARKE**

EVVinfo@dc.gov

235

00:31:32.159 --> 00:31:38.699

And to support these questions, I'll also send something directly too.

236

00:31:38.699 --> 00:31:45.058 **ANDREW REESE**

And just so people know.

237

00:31:45.058 --> 00:31:48.749

We appreciate how

238

00:31:49.074 --> 00:31:52.074

rushed this feels at this point in time,

239

00:31:52.913 --> 00:31:54.114



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

but I was just at,

240

00:31:54.114 --> 00:32:04.493

I think I mentioned last week I was at the National Association and state directors of Developmental Disability Services and it feels similar across the country.

241

00:32:04.798 --> 00:32:10.558

And the response from CMS was that when they turned to Congress, they were told.

242

00:32:10.558 --> 00:32:15.058

We feel you've had enough time to implement this no there will not be another delay.

243

00:32:24.689 --> 00:32:28.588

So someone responded that the training today is Visit Capture.

244

00:32:31.229 --> 00:32:39.269

And it looks like there's other folks that also got theirs within 24 hours. So, for people who didn't get theirs, as you really might want to reach out.

245

00:33:32.189 --> 00:33:35.818 **ANDREW REESE (QUESTION)**

How do agencies get registered for the training?

246

00:33:36.838 --> 00:33:42.269 **DONALD CLARKE (ANSWER)**

Yeah, so I provided the link up on top of the check.

247

00:33:42.269 --> 00:33:51.598

Registered for the training, along with that link, it's basically lead you to a notification letter that outlines the steps to take.

248

00:33:51.598 --> 00:33:55.798

And on which roles have to apply for what training.

249



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

00:33:55.798 --> 00:34:01.558
I'll post it again.

250
00:34:01.558 --> 00:34:08.579 **ANDREW REESE**
There I just did. **DONALD CLARKE** trying to read the comments and do that.

251
00:34:20.219 --> 00:34:27.088 **ANDREW REESE**
Are DSP's going to this training, the question is, is this the same link for DSPs?

252
00:34:27.088 --> 00:34:31.289 **DONALD CLARKE**
No, this is only for the role of the administrative

253
00:34:31.289 --> 00:34:38.099
that you designate to meet administrator? I'm sorry and the office

254
00:34:38.099 --> 00:34:52.974
DSP training is only a short video showing them how to use this system from the front end. So, using the app and the calling in to do check in and check out, best option.

255
00:35:27.688 --> 00:35:33.298
Someone confirmed Visit Capture is today 1:00–2:00.

256
00:35:33.298 --> 00:35:37.139
And also there is, there was, I should say

257
00:35:37.139 --> 00:35:40.289
Scheduling Training

258
00:35:40.289 --> 00:35:45.148
On the EVV training schedule from 10:00 to 10:45,

259
00:35:46.708 --> 00:35:56.369



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

And in that link, I provided at the very bottom, if you scroll down the details of the training schedule as well.

260

00:36:00.628 --> 00:36:07.349

There it is, I was waiting for it. No, the question is, does EVV apply to companion services

261

00:36:07.349 --> 00:36:13.259

as well? **DONALD CLARKE (ANSWER)** At this time it's not included in the Phase 1 for EVV implementation.

262

00:36:13.259 --> 00:36:22.528

However, DHCF is aware that it shared some of the common same traits as the other required EVV services

263

00:36:22.528 --> 00:36:26.128

And this will be explored to be included in at Phase 2.

264

00:36:33.809 --> 00:36:38.188

265

00:36:46.409 --> 00:36:55.528 **ANDREW REESE**

Do you see that? Right? Donald? Yes. **DONALD CLARKE** Our agency completed administrative training for all EVV and have not received a tool kit.

266

00:36:55.528 --> 00:37:01.018

Has anyone else on this call using Alt EVV received their tool kit?

267

00:37:01.018 --> 00:37:09.208

My understanding from is that all the providers can choose or alternative.

268

00:37:09.208 --> 00:37:13.018

do not have to go through all the trainings of



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

269
00:37:13.018 --> 00:37:17.159
providers who are choosing the District's EVV system.

270
00:37:17.159 --> 00:37:22.978
and primarily what EVV all has to focus on is Aggregator

271
00:37:22.978 --> 00:37:30.148
Training, so my question that I'll pose to DHCF is that

272
00:37:30.148 --> 00:37:34.978
whether for aggregated training, how does notification look

273
00:37:34.978 --> 00:37:44.369
for Alt EVV?

274
00:38:07.523 --> 00:38:08.123

275
00:38:08.458 --> 00:38:18.300 **DONALD CLARKE**
QUESTION is you may have already answered this but does EVV apply to providers of supported living with transportation services? **DONALD CLARKE** Yes.

276
00:38:18.300 --> 00:38:21.780
Just to emphasize supported living

277
00:38:21.780 --> 00:38:26.489
Periodic with and without transportation.

278
00:38:28.980 --> 00:38:43.559

279



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

00:38:48.510 --> 00:38:59.550 **ANDREW REESE**
So, it doesn't seem

280
00:38:59.550 --> 00:39:03.750
that we have any COVID related questions.

281
00:39:03.750 --> 00:39:08.099
I appreciate people's

282
00:39:09.175 --> 00:39:23.664
concerns right now about EVV, there is that email address where you can send those questions and you can also reach out to Donald with these questions right? Is that fair? **DONALD CLARKE** Yes.

283
00:39:25.074 --> 00:39:28.105
I would be the advocate to get the answers.

284
00:39:30.204 --> 00:39:43.855 **ANDREW REESE**
And I'm also not seeing any groundswell for people having for people not having a relaxing Friday next Friday. So we will our next call will be in two weeks.

285
00:39:44.130 --> 00:39:50.550
I would encourage people to start Cyber Monday early,

286
00:39:50.550 --> 00:39:54.719
And do your Christmas shopping online Friday?

287
00:39:54.719 --> 00:40:06.329
Rather than I, my hope would be that people are not crowding into stores on Friday. And my hope certainly is that everyone has a

288
00:40:06.329 --> 00:40:09.360
Enjoyable Thanksgiving with the people



TRANSCRIPT
COMMUNITY & PROVIDER FORUM: COVID-19
November 20, 2020 ▪ 12:00 p.m. via WebEx

289

00:40:09.360 --> 00:40:20.730

in their household and that we all stay safe and healthy. Perfect, Black Friday is now online, just like Cyber Monday,

290

00:40:20.730 --> 00:40:25.289

and that we all stay healthy into the new year.

291

00:40:25.289 --> 00:40:32.909

You know, we hear lots of promising news about a vaccine. So our hope is that we all get to that.

292

00:40:32.909 --> 00:40:37.170

So, if we have no more questions,

293

00:40:37.170 --> 00:40:45.059

people can enjoy their weekend and their holiday next week and we will talk with everyone again in two weeks.